



QUALITY POLICY OF OPIX P.C.

The Management of **OPIX P.C.** is committed to the:

- **Full coverage of customer requirements** in every transaction with the company.
- **Continuously improvement of the products' quality** which provides to its customers in order to meet their needs as much as possible.
- **Provision of all necessary resources** for the implementation, **maintenance of efficiency and constant improvement** of the Quality System.
- **Legal operation of the company**, following strictly and without deviation anything that refers to the legislation and is related to its activity.
- **Ensuring that quality policy and quality objectives** are defined and fully compatible with the Company's framework and strategic direction. Quality objectives have been set and maintained as part of the internal processes, monitoring and reviewing the system with the ultimate goal of increasing customer satisfaction. Increased sales at all levels of the business while maintaining or increasing staff interact and work with high customer satisfaction, annihilation of complaints and non-compliance

Within the above framework, **OPIX P.C.** aims to the:

- development and institutionalization of simple and flexible operating procedures,
- standardization of working methods,
- full compliance with the requirements of the quality system,
- stability of the produced products' quality,
- development of mechanisms for early prevention and identification of product quality and safety problems,
- improvement and modernization of the company's organizational structures,
- increase of customer satisfaction.

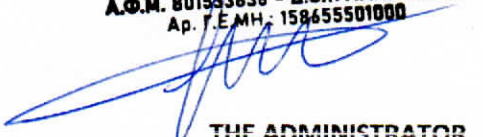
It is believed by **OPIX P.C.** that the implementation of the Quality System according to the international standard ISO 9001:2015 will achieve the most of the company's goals.

We firmly believe that the quality is achieved through the perfect organization of the company as well as by the analysis, recording, institutionalization and implementation of appropriate operating procedures that are faithfully followed by all, until the final result is produced.

In our company, we declare that:

- Quality is our outmost goal.
- Final product quality judges are the customers

OPIX I.K.E.
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